

Overview & Scrutiny

2024/25 Activity

BCP Overview & Scrutiny Committee structure



OVERALL RESPONSIBILITY FOR ALL CALL-IN PLUS OVERVIEW AND SCRUTINY FUNCTION OVERSIGHT, DEVELOPMENT AND REPORTING

Overview and Scrutiny Board

Environment & Place Overview and Scrutiny Committee

11 Members, 5 meetings per year

11 Members, 5 meetings per year

Children's Services Overview and

Scrutiny Committee

Health and Adult Social Care Overview and Scrutiny Committee

11 Members, 5 meetings per year

13 Members, 12 meetings per year



CRITICAL FRIEND FOR PORTFOLIO AREAS:

Leader (full) - Political Priority Delivery, BCP Council Policy, Strategic Partnerships, Devolution, Community Governance, Regeneration & Infrastructure, Planning & Local Plan

Deputy Leader & Finance (full) - Finance, Budget Setting, Financial Controls, Financial Services, Revenue & Benefits, Audit & Management, Estates

Transformation, Resources & Governance

(full) - General Procurement, Transformation, IT, data & programmes, People & Culture, Law & Governance, Elections BCP, Council Constitution and Controls, Equalitles, diversity & inclusion.

Customer, Communications & Culture (full) -

Communications, Marketing & brand, Consultation, Customer Services & Contact, Website, Emergency Planning & Response, Libraries, Culture, Museum and Cultural activities.

Communities & Partnerships (partial) -

Community Involvement & Voluntary Sector, Lived Experience & Engagement, Bereavement & Coroner Services

Destination, Leisure & Commercial

Operations (partial) - Economic Development, Destination & High Streets, Tourism & Events, Seafront, Sport & Leisure, Commercial Operations, Car parking.

Housing & Regulatory (partial) - Environmental Health, Community Safety, Trading Standards, Anti-Social Behaviour Enforcement, Liaison with Dorset Police & Fire Services. Licensing Policy

Plus Statutory Crime and Disorder Scrutiny



CRITICAL FRIEND FOR PORTFOLIO AREAS:

Leader (partial) - Planning & Local Plan

Climate Response, Environment & Energy (full)

Climate, Environmental Services, Refuse
Collection & waste disposal, Street Cleansing,
Grounds Maintenance, Parks & gardens,
Highways Maintenance, Sustainable Travel,
Local Transport Plan & Western Gateway, Flood
and Coastal Erosion Risk Management
(FCERM)

Communities & Partnerships (partial)
Play Strategy

Destination, Leisure & Commercial Operations (partial) Road safety

Housing & Regulatory (partial)

Housing Management & Landlord Services, Housing Strategy & Standards, Homelessness & Housing Need

Plus Statutory Flood Risk Management Scrutiny



CRITICAL FRIEND FOR PORTFOLIO AREAS:

Children, Young People, Education & Skills (full)

Children's Social Care, Education & SEND, Liaison with Ofsted and DfE, Liaison with schools, universities and colleges, Liaison with children & young people, Children's transformation programme

Plus to act as the Council's Statutory Education Committee



CRITICAL FRIEND FOR PORTFOLIO AREAS:

Health & Wellbeing (full)

Public Health, Adult Social Care, Adult commissioning & procurement, Relationship with NHS and Integrated Care System

Communities & Partnerships (partial)
Carers, Integrated Neighbourhood Teams

Plus Statutory Health Scrutiny

The structure consists of one Board and three committees, with remits aligned to Portfolio Holder responsibilities.

The Board has additional responsibilities, but each O&S body is distinctly separate and has powers to set its own programme of work.

Recent changes to the structure are identified in highlighted text.











CHAIR – COUNCILLOR STEPHEN BARTLETT



MEMBERSHIP: 13 COUNCILLORS



VICE CHAIR – COUNCILLOR SUE AITKENHEAD



AVERAGE NUMBER OF AGENDA ITEMS – 2.9



MEETINGS: 10 ORDINARY, 2 SPECIAL MEETINGS



WORKING GROUPS - 2



Overview & Scrutiny Board - Scrutinising the Council's Finances



Ongoing in year monitoring of finance related Cabinet reports:

An important area of the O&S Board remit, comprehensive financial monitoring took place throughout the year with scrutiny of reports on:

- Financial outturns
- Budget Monitoring
- •Medium Term Financial Plan updates
- Directorate specific budgets. pressures and plans

Monitoring

Scrutiny Focus

The Board maintained particularly close overview of the increasing demand and cost outstripping the High Needs **Dedicated Schools Grant** government funding, and the impact of this on the council's overall financial position.

Annual scrutiny event scrutinising the proposed 2025/6 council budget, prior to Cabinet and Council decision with invitation for all councillors to contribute.

Budget Setting Scrutiny

Recommended Action

> Through annual budget scrutiny, O&S Board recommended to the Audit & Governance Committee that an investigation be undertaken into the Carter's Quay development considering the delay to this development and the significant financial implication attached.

Scrutiny of the developing 2025/26 budget:

Budget Working Group

Deep dive scrutiny into budgets associated with car parking and the proposed Resident's Card.

Working group provided test, challenge and ideas to strengthen the areas selected. Working group recommendations to Cabinet included:

Car Parking

- Inflationary increases across all car parks endorsed:
- Proposal for use of surplus car parking income to accelerate the car park charging machine replacement programme;
- Exploration of options to reduce costs for the Council and make the process easier for the public to pay for car parking, in particular an option to be able to pay in advance on Council website.

Resident's Card

Proposed small financial contribution for the Resident's Card, to make it a financially sustainable offer to residents; concessions to the charge to be considered for disadvantaged groups.

Overview & Scrutiny Board



Scrutinising Corporate Activity

The Board scrutinised key areas of council activity:

- The Council's **Transformation Programme**
- Regeneration updates, including scrutiny of activity of the Bournemouth Development Company
- Seafront Strategy
- Strategic use of the Community Infrastructure Levy
- Pay & Reward
 included multiple update reports and
 one call-in meeting.
 The Board determined that no
 scrutiny advice was required to be
 given to Cabinet following the call-in.
- Monitoring the impact and effectiveness of the whole O&S function through scrutiny of the O&S Annual Report.

Developing Policy

- Open discussion items to test, challenge & contribute views to emerging policies including:
- The Library Strategy
- Centralised complaints policy
- Community Governance Review
- Devolution
- Discussion items in committee to consider the council's position on joining with other local authorities to form a strategic authority across a wider area.
- ➤ O&S recommended, and Cabinet agreed, that an emergency Council meeting was required to include all councillors in this important decision.

Performance Monitoring

- Contribution to the refreshed
 Corporate Plan
- Corporate Performance
 Dashboard demo and scrutiny
- Best Value Notice- monitoring this improvement activity until conclusion with the lifting of the Best Value Notice.
- Quarterly performance 'for information' reports – regular monitoring of these reports allows scrutiny members to identify red flags and issues which may benefit from scrutiny.
- Reports circulated outside of meetings to reserve committee time for impactful scrutiny.

Overview & Scrutiny Board





Monitoring Impact

Blue Badge Service

- Monitoring reports of improvement actions following scrutiny of the service in 2023.
- •Original scrutiny requested triggered by councillor and community concerns about lengthy waiting times for badge renewals and the negative impact on residents who may be left without a badge whilst waiting for a renewal.
- •Update reports showed that changes in operational activities were being implemented with streamlined assessments, renewals being prioritised and good practice from other authorities being adopted in BCP.
- •A final report in May 2025 highlighted that waiting times had significantly reduced.



Small groups of members meeting to deep dive into a specific topic:

BCP Consultation approaches

 Working group commissioned to provide test and challenge to a refreshed Consultation Framework, as it develops.

Budget working group

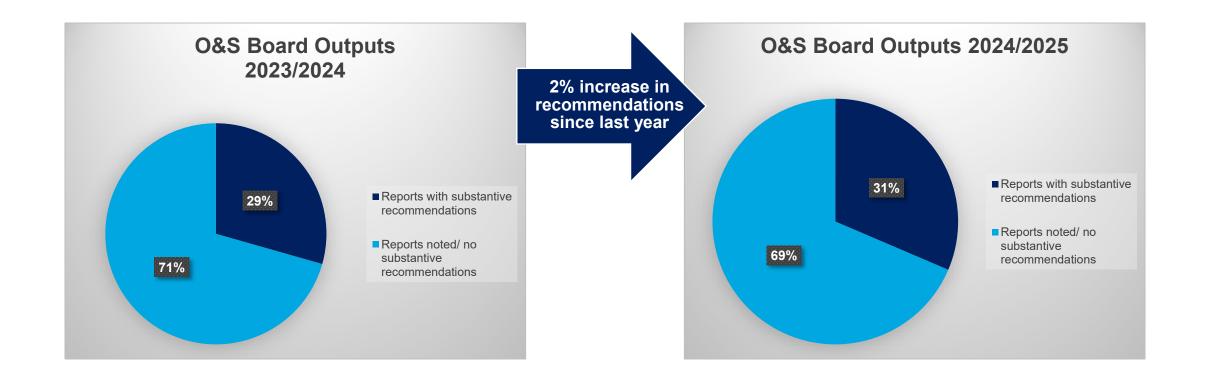
 Deep dive into the budgets associated with car parking and residents card, providing opportunity to test and challenge and influence the related 2025/26 budget as it develops.



Scrutiny of the
Community Safety
Partnership – fulfilling
the requirement for
councils to undertake
crime and disorder
scrutiny annually.

Overview & Scrutiny Board





Environment & Place Overview & Scrutiny Committee









CHAIR – COUNCILLOR CHRIS RIGBY



MEMBERSHIP: 11 COUNCILLORS



VICE CHAIR – COUNCILLOR DAVID D'ORTON-GIBSON



AVERAGE NUMBER OF AGENDA ITEMS – 3.2



MEETINGS: 5 ORDINARY, 0 SPECIAL MEETINGS



WORKING GROUPS - 2



Environment & Place Overview & Scrutiny Committee





Listening to Residents

Prompted by high levels of public interest, the committee held a scrutiny session dedicated to hearing views on the **trial closure to vehicles of an entrance to Poole Park.** The committee assessed a range **of views and evidence, including:**

- Over 30 public questions and statements, for and against the closure.
- The outcome of a four- week public consultation
- The impact of the trial closure on the elderly and disabled through a report by DOTS disability.
- Portfolio Holder and ward councillor views.
- An officer report outlining the purpose of the trial closure and anticipated benefits to the environment of Poole Park.

The committee recommended to Cabinet that a full Council debate and decision should be held on the topic in light of the significant public interest. This was not upheld by Cabinet and the closure was confirmed as permanent.

Climate & Nature Scrutiny

A central part of the committee's remit, the committee scrutinised a range of areas relating to climate & nature:

- Monitoring work relating to Nutrient Neutrality in respect of Phosphates in the River Avon.
- Heathland Mitigation monitoring work that mitigates the impact of housing on Dorset's lowland heaths.
- Scrutiny of progress across the council towards reaching climate action goals through the Climate Action Annual Report.
- Review of the Council's new BCP Greenhouse Gas Emissions Dashboard, with scrutiny recommendations to strengthen targets for carbon emission reduction.
- Through the budget working group, the committee recommended that Cabinet strengthen the corporate approach to financing the council's climate action goals, to enable the council to meet its net zero targets by 2030.

Environment & Place Overview & Scrutiny Committee







 Scrutinising the performance of the Planning Service to monitor improvements including the reduction of the planning application backlog and stabilisation of the workforce.



The committee increased its capacity to undertake work through member-led rapporteur scrutiny.

Rapporteurs work towards an agreed remit on behalf of the committee, liaising with officers to progress issues outside of meeting and reporting activity back to the full committee

This year, Councillor Felicity Rice worked with officers to progress a Play Streets policy, which sets out how residents can close streets to make them safe for children to play and socialise. The work led to the drafting of a policy in readiness for launch.

Further rapporteurs were established in 2025 and their work will be reported in the 2025/26 annual report.

Housing Scrutiny

 Housing Strategy review – scrutiny of the refreshed housing strategy with recommendations made regarding the governance and monitoring of the strategy.

Safe
 Accommodation
 Strategy – the
 committee
 established a working
 group to test,
 challenge and
 contribute to the
 developing strategy
 which outlines how
 the council will
 support residents in
 need of housing due
 to domestic abuse.

Working Groups

- •Small groups of members meeting to deep dive into a specific topic:
- Budget Working Group topics covered: climate & ecological emergency budget; housing temporary accommodation budget.
- •Recommendations included requesting a gap analysis of the estimated total amount of spend required to reach net zero targets and including the costs within the MTFP
- Safe Accommodation Strategy Working Group
- •Recommendations included an awareness campaign to inform residents escaping domestic abuse about the financial and housing support available to them; suggestions to strengthen the strategy itself and councillor awareness of it; suggestions for KPIs to be introduced to monitor the effectiveness of the new safe accommodation model.

Council Driven Scrutiny

The Committee saw an uplift in suggested topics for scrutiny, generated by debate at full Council meetings or portfolio holder suggestions. Topics submitted included:

Safe Accommodation Strategy

Van Life

Climate & Nature scrutiny

Cliff and Coastal erosion

Redhill paddling pool

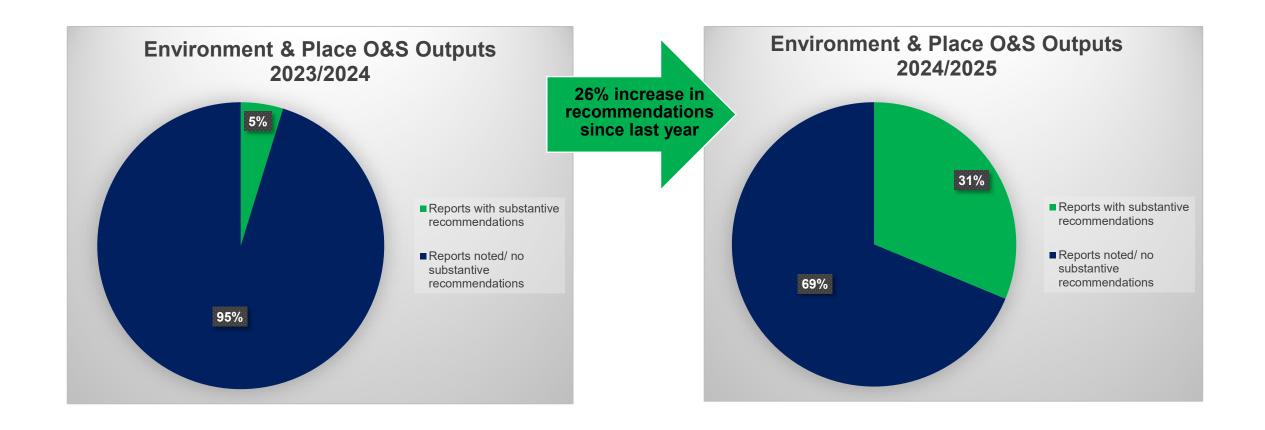
Strengthening building standards through local authority control.

A Safe Accommodation working group was established in response (see above), and other topics were added to the committee's work programme for later work.

Environment & Place Overview & Scrutiny Committee







Children's Services **Overview & Scrutiny Committee**











CHAIR -COUNCILLOR **SHARON CARR-BROWN**

VICE CHAIR -COUNCILLOR SIMON BULL

MEETINGS: 5 ORDINARY, 0 **SPECIAL MEETINGS**



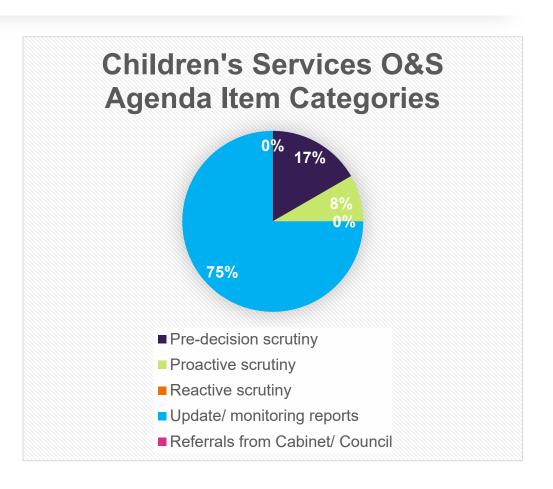


AVERAGE NUMBER OF AGENDA ITEMS -

4.8



WORKING GROUPS - 2



Children's Services Overview & Scrutiny Committee



Scrutinising new activity

The committee scrutinised new decisions and strategies prior to adoption, applying test and challenge to strengthen outcomes:

- **Linwood Special School** the committee scrutinised the Cabinet paper prior to decision and recommended that expansion of the school go ahead.
- Children in care and care experienced young people sufficiency strategy setting out how BCP will provide sufficient, safe, secure and sustainable homes for children in care and care experienced young people between 2024-2028.
- Children & Young People's Partnership Plan 2025-2030- a high-level strategic plan that outlines how to support children and young people living in Bournemouth, Christchurch and Poole with the aim to improve outcomes for all children and young people.
- Childcare Sufficiency Assessment 2024-2025 an evaluation of childcare places to ensure that there are enough to meet the needs of the BCP area.

Monitoring progress

In its role as a critical friend, the Committee monitored key areas of activity within children's services:

- **SEND progress updates** including discussions and continued public interest in the Safety Valve Programme.
- Children's social care improvement journey- in keeping with previous years' work, the committee supported this critical area of improvement in the council and closely monitored activity along the way. In 2025 the council moved from an 'inadequate' to a 'good' Ofsted rating.
- Independent Reviewing Officer annual report.
- Speech and language therapy update

Holding decision makers to account

 The committee received updates on activity from the Portfolio Holder for Children, Young People, Education & Skills at every meeting, providing opportunity for questions and idea sharing.

Children's Services Overview & Scrutiny Committee



Scrutinising the Council's Finances

The committee considered a range of financial reports to monitor budget and pressures within children's services, and the impact on children and families. This included:

- An update on the full children's services budget
- •Alternative Provision an update on the services provided to support mainstream inclusion and action being taken to positively impact the trajectory of high needs expenditure.
- •The High Needs Schools Grant Expenditure Forecast
- Children's Services Capital Strategy setting out the capital funding available to the service and improvement priorities aligned.
- •The committee also recommended that Cabinet assess the impact on children, young people and families of any potential budget overspend in the SEND service budget, which Cabinet agreed to through a dedicated report.

Gaining insight

In addition to councillors bringing insight from their own work with residents and schools, the committee heard from:

- •Youth Parliament representatives a regular meeting slot to provide updates on Youth Parliament priorities and gain the views of young people on scrutiny topics.
- •NHS Dorset representative the introduction of a standing invitation to the Chief Nursing Officer to provide a link between children's services and health related matters and gain the insight of health professionals on topics scrutinised.

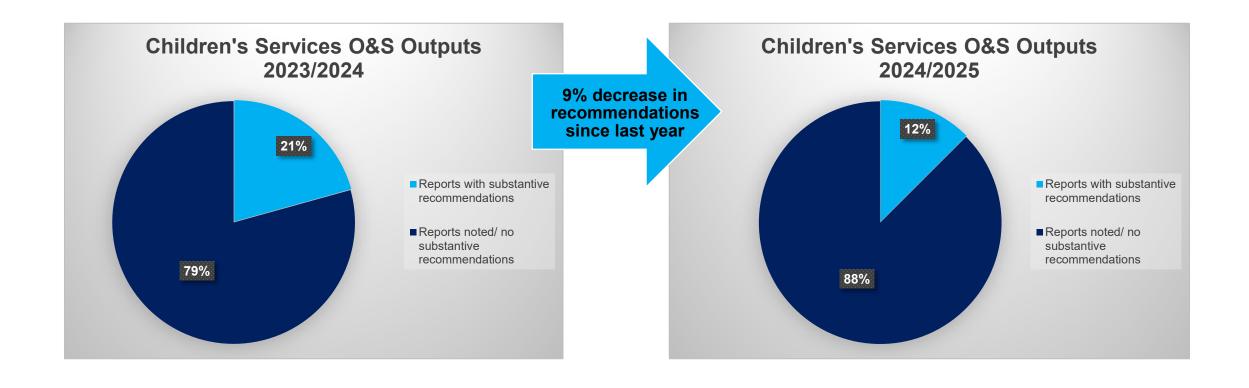
Working Groups

Small groups of members meeting to deep dive into a specific topic:

- •Final report of the **Child Exploitation Working Group** (activity took place in previous municipal years). Recommendations included earlier age-appropriate education in schools regarding the risks associated with exploitation, drugs and the dangers of carrying weapons.
- •Family Hubs Working Group included a visit to see Family Hubs in action. Further work in progress.
- •Budget Working Group priority topics selected by councillors for deep dive scrutiny -School Transport Costs and Care Growth Forecast.
- •Recommendations included advocacy for:
- the protection of non-statutory services (such as Early Help) – councillors highlighted that it is vitally important to support these services to avoid additional financial impact on statutory services.
- •the inclusion of pupils with SEND in mainstream, local schools, to reduce the need for school transport provision and associated costs.

Children's Services Overview & Scrutiny Committee





Health & Adult Social Care Overview & Scrutiny Committee











CHAIR – COUNCILLOR PATRICK CANAVAN

VICE CHAIR – COUNCILLOR LESLEY DEDMAN

MEETINGS: 5 ORDINARY, 0 SPECIAL MEETINGS





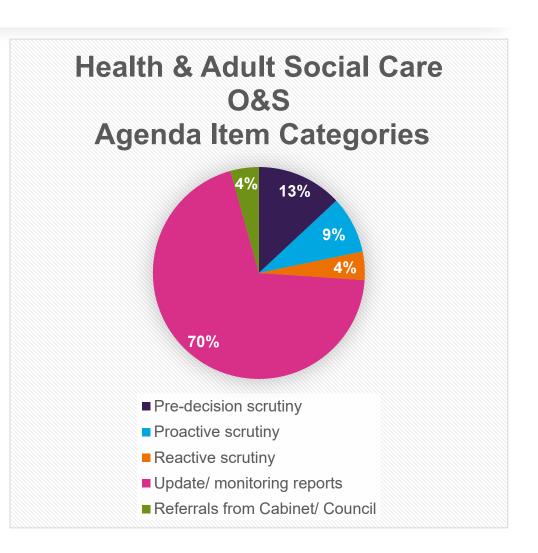
MEMBERSHIP: 11 COUNCILLORS



AVERAGE NUMBER OF AGENDA ITEMS – 4.6



WORKING GROUPS - 2



Health & Adult Social Care O&S Committee



Holding decision makers to account

The committee received updates on activity from the Portfolio Holder for Health & Wellbeing at every meeting, providing opportunity for questions and idea sharing.

Scrutinising new activity

The committee scrutinised new decisions and strategies prior to adoption, applying test and challenge to strengthen outcomes:

- Adult Social Care Strategy 2025-28
 — the committee made recommendations that the strategy be strengthened by the inclusion of clear targets.
- Reconfiguration of the Public Health function for BCP— the committee contributed views on new arrangements and received updates on progress throughout the year.
- Transforming Urgent and Emergency Care Services the committee scrutinised plans for a system-wide programme to transform and improve urgent and emergency care services for Dorset residents.
- 'Fulfilled Lives' the committee scrutinised the establishment of a new transformation programme for adult social care services and supported activity throughout the year through a series of briefings and update reports on specific themes within the programme.

Monitoring Progress

In its role as a critical friend, the Committee monitored key areas of activity by health providers and within adult social care:

- Home First Development across Dorset update report.
- Integrated Neighbourhood Teams update report.
- NHS Dentistry update report from Healthwatch.
- Tricuro Business Plan
- Safeguarding Adults Board Annual Report
- Adult Social Care Compliments, Complaints & Learning Annual Report
- Adult Social Care Waiting Times update report

Health & Adult Social Care O&S Committee













Working with Health Partners

- •The committee maintained overview of key issues relating to health service provision, including:
- •Transformation of UHD hospitals
- UHD Maternity Services
- •Gender Identity
 Disorder Services

Gaining Insight

•In addition to councillors bringing insight from their own work with residents the committee heard from a representative of **Healthwatch Dorset** at every meeting. Healthwatch champions residents' voices in relation to their experience of health and social care services and brings this service user insight to scrutiny debates.

Working Groups

- •Small groups of members meeting to deep dive into a specific topic:
- •Data Working Group this working group developed a Data Toolkit to enable members to more easily access data and information sources, with a view to achieving more evidence driven scrutiny. The group recommended roll-out of a similar toolkit to all O&S committees.
- Budget Working Group

Proactive Scrutiny

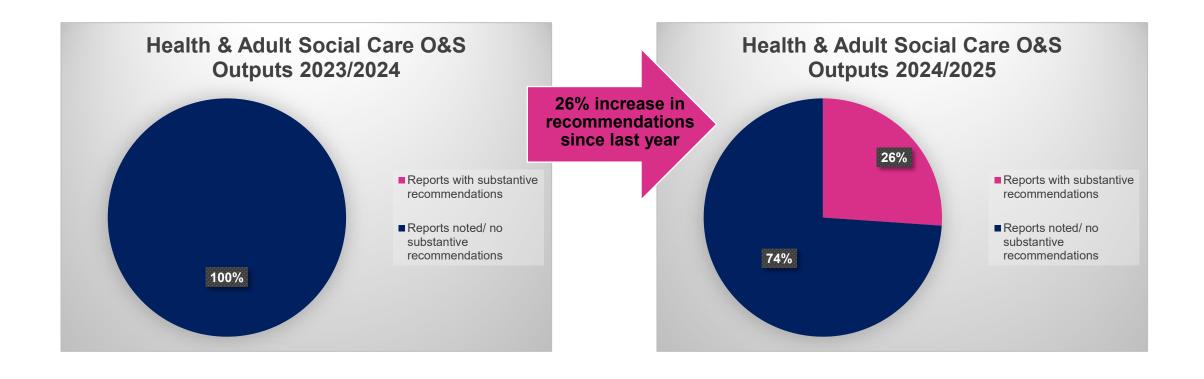
- Prompted by a publication of Healthwatch Dorset, looking at health inequality for people experiencing homelessness, the committee asked NHS Dorset and council officers to outline how existing services address inequalities.
- •Through recommendations, the committee highlighted the issues to Cabinet and asked them to discuss the matter further, in particular funding and partnership collaboration, to ensure a robust system is in place to support the most vulnerable.

Scrutinising the Council's Finances

- The committee received an update on adult social care and public health budgets and commissioned a Budget Working Group to take a deep dive into financial planning for demand management.
- •The working group made a recommendation to Cabinet that block booked-beds for long-term care provision be increased, to achieve more value for money in this budget area.

Health & Adult Social Care O&S Committee





Improvements & Successes

Strategic improvements made across all O&S Committees in 2024/25



Improvements & Successes- Training & Development



O&S Culture Development workshops

 Facilitated by the Centre for Governance and Scrutiny, three workshops were held with officers, Cabinet and O&S councillors to focus on the roles of each in underpinning a culture that enables successful scrutiny. Output – an O&S / Cabinet protocol is in development to capture agreements and good practices.

Leadership training for O&S Chairs

 All O&S Chairs have been provided LGA scrutiny leadership training, refreshed with any changes in chairing positions to ensure continuity of scrutiny expertise.

Targeted training for Children's Services O&S

Facilitated by the LGA, a comprehensive package of support and mentoring was
provided throughout 2024/25 to strengthen councillors' approach to child-centred,
successful scrutiny. Councillors' knowledge of the children's services landscape was
improved and focussed sessions on work planning and scoping work will enable the
committee to better support and scrutinise the important services provided to support
young people in the BCP area.

Regular briefings

All committees established a series of regular briefing slots to enable them to stay
informed and explore issues related to their remit. These informal slots free up
committee time for value- added scrutiny topics. With standard invitations to all
councillors, these regular briefings also provide opportunity for other councillors to stay
informed of important issues.

"The prevailing organisational culture, behaviours and attitudes of an authority will largely determine whether its scrutiny function succeeds or fails. While everyone in an authority can play a role in creating an environment conducive to effective scrutiny, it is important that this is led and owned by members, given their role in setting and maintaining the culture of an authority." *

^{*} Overview and Scrutiny: statutory guidance for councils, combined authorities and combined county authorities

Improvements & Successes - Topics and scoping

BCP Council

The key to effective O&S outputs lies in the selection and scoping of topics. Improvements in 2024/25 included:

Closer working with Council

· 2025 saw a marked increase in recommendations from Council to O&S committees, particularly within the remit of the **Environment & Place O&S** Committee. This increase shows a greater councilwide understanding of the role that O&S can play in developing policy and providing critical friend test and challenge to burning issues raised at Council. Many of these topics have been raised by residents attending Council meetings, or through councillors bringing forward insight on matters of concern from their wards.

Maintaining a balance of scrutiny work

 In the 2023 Best Value review. the Council was encouraged to reduce its focus on pre-decision scrutiny and increase the **O&S** policy development role. The imbalance of predecision scrutiny was successfully addressed in 2023/24 with pre decision scrutiny accounting for 21% of all scrutiny across all committees in the function. There was a small increase to 29% across the function in 2024/25. Pre-decision levels represent a higher proportion of O&S Board work as this committee aligns to the calendar of Cabinet meetings with the specific purpose of enabling pre-decision scrutiny where required.

Key lines of enquiry

 Key lines of enquiry documents have been embedded as standard across all committees for use when scoping work topics. These encourage focus on lines of enquiry that will lead to valuable outcomes and ensure that O&S councillors' enquiries are clearly captured and officers have clarity on the ask of scrutiny.

A lens for scrutiny

• Statutory guidance encourages the establishment of a clear and communicable role for scrutiny, over and above statutory rights and the role of holding decision makers to account. Three out of four O&S committees have now established lenses for their committees to more clearly identify their role and to help with topic choices and scrutiny enquiry lines.

"Authorities should take steps to ensure scrutiny has a clear role and focus within the organisation, i.e. a niche within which it can clearly demonstrate it adds value. Therefore. prioritisation is necessary to ensure the scrutiny function concentrates on delivering work that is of genuine value and relevance to the work of the wider authority – this is one of the most challenging parts of scrutiny, and a critical element to get right if it is to be recognised as a strategic function of the authority" *

^{*} Overview and Scrutiny: statutory guidance for councils, combined authorities and combined county authorities

Improvements & Successes - Governance & Leadership



Call-In levels remain stable

• O&S call-in should be used as a last resort where there is a concern that a decision has not been made in keeping with budget and policy framework of the council or the principles of decision making. There was one call-in item considered during 2024/25, in keeping with an average of one call in per year during the 2019-24 period. The level of call-in items in BCP indicates that call-in is not used as a party-political tool. Low call-in levels may be an indication that governance arrangements in the council offer appropriate alternative opportunities to test and challenge decision making, such as a suitable level of pre-decision scrutiny opportunities and flexibility for all non-Cabinet members to ask question in O&S meetings and Cabinet meetings.

Regular O&S Chairs meetings

• O&S Chairs and Vice Chairs meet regularly to oversee the function, discussing cross-cutting topics, resource, training and development needs, successes and challenges.

Strengthened links to Audit

• The Chair and Vice Chair of Audit & Governance Committee have now been made standing invitees to O&S Chairs meetings to strengthen the links between O&S & Audit providing opportunity for alignment of work programmes to ensure the council's governance arrangements in this respect are robust.

Greater member- led approach

Scrutiny councillors have taken a more active role in leading O&S enquiries. Rapporteurs have been
established on specific topics, to undertake detailed enquiries independently, and report back to
committee, successfully encouraging action on topics selected. Coupled with strong committee
leadership from Chairs and Vice Chairs this is in keeping with one of the founding principles of O&S that
scrutiny should be councillor led. A proactive member-led approach is also a vital tool for O&S members
to share the workload across committee members and progress issues of importance to them despite
resource constraints.

"Scrutiny committees do have the power to 'call in' decisions, i.e. ask the executive to reconsider them before they are implemented, but should not view it as a substitute for early involvement in the decision-making process or as a party-political tool." *

^{*} Overview and Scrutiny: statutory guidance for councils, combined authorities and combined county authorities

Improvements & Successes -

Proactive Budget Scrutiny

- Budget scrutiny opportunities were increased in 24/25. Scrutiny councillors provided test, challenge and ideas on the developing budget for the following year.
- Proactive scrutiny was timed to give councillors the chance to input during development stages of the budget – not at the end when proposals are fully developed and impact is limited.
- The enhanced model was recognised by the Centre for Governance and Scrutiny as an example of excellence in proactive budget scrutiny.



Improvements & Successes - Proactive Budget Scrutiny ctd.



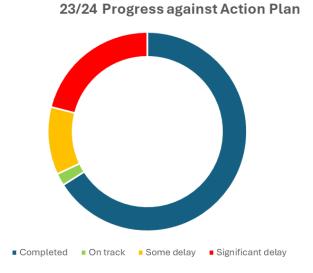
October November - January July September February **0&S Scrutiny of** Final Budget Directorate Budget **Budget** Budget Skills **Budget** Budget Working workshops final 2025/26 Working **Training** Working Group activity V Groups -Council presentations proposed •Two feedback budget Groups month budget workshops Delivered to Delivered to established **Budget topics** into O&S delivered to agreed all councillors each O&S Dedicated scrutinised: all councillors. Committee. Board. Equipped **O&S Board** Four groups Cabinet and Outlined councillors Breakdown of meetina. established. Council Public proposed with current and one for each Car Parking All member meetings feedback of budget pre knowledge proposed budget O&S Resident's Card invitation. working group and post LG and skills to arrangements committee. Included •Climate & findings. Finance understand across all Small groups feedback to Ecological Board settlement the budget council O&S from of councillors emergency debated setting cycle directorates. Cabinet on worked with budget findings and and effectively officers to recommendati Housing made scrutinise. deep dive into ons arising recommendati Temporary priority budget from budget Accommodation ons to areas. working budget Cabinet. groups. All councillors School transport given costs opportunity to Care Growth suggest forecast topics. (children's services) Adult Social Care demand management

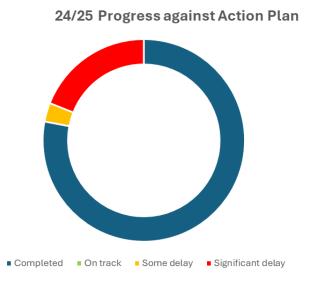
O&S Board – ongoing in year financial monitoring of all finance related reports to Cabinet.

BCP Council

Improvements & Successes — O&S Action Plan

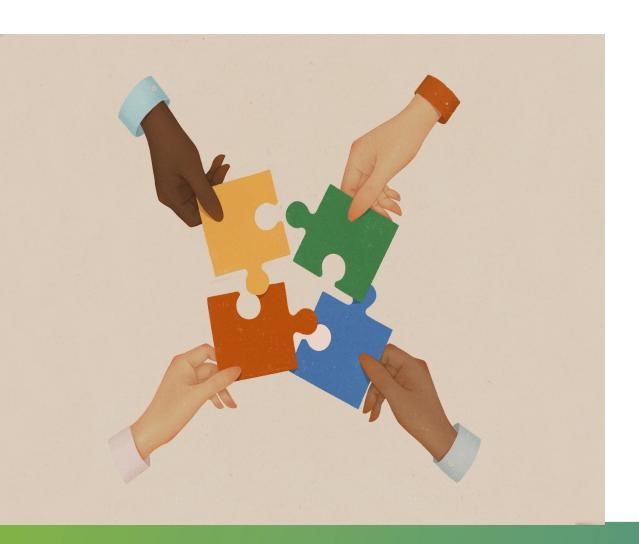
- The O&S Action Plan was agreed by Council in 2023 and contains strategic actions to improve O&S activity and bring it into line with statutory guidance.
- Progress made against the O&S Action Plan in 2024/25 took it to over 75% complete.
- Notable actions completed this year related to officer and member training to improve the culture needed to support effective scrutiny and targeted support to the Children's Services O&S Committee.
- The Action Plan has been progressed as resources allow, and after core O&S activity is resourced. It will continue to be progressed on this basis and reported annually to Council with this report. O&S lead members also monitor the Action Plan on a regular basis.











Planned improvements to strengthen the practices and value of scrutiny

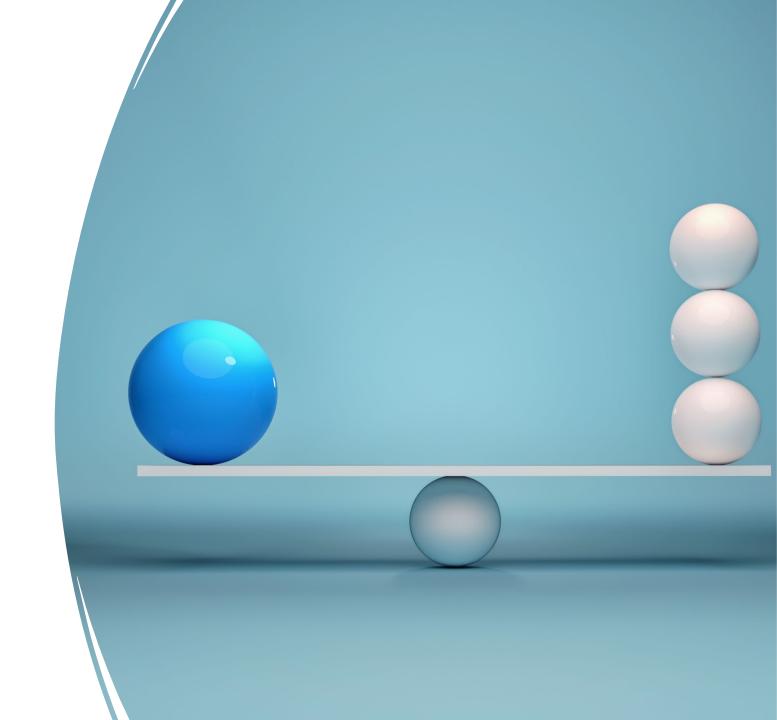
These are focussed on two clear aims:

- Maximising Resource
- Value added scrutiny

Future Aims – Maximising Resource

"The resource an authority allocates to the scrutiny function plays a pivotal role in determining how successful that function is and therefore the value it can add to the work of the authority.

Ultimately it is up to each authority to decide on the resource it provides, but every authority should recognise that creating and sustaining an effective scrutiny function requires them to allocate resources to it." *



^{*} Overview and Scrutiny: statutory guidance for councils, combined authorities and combined county authorities





The biggest challenge to overview and scrutiny is how to use its resources for maximum impact. Resource to support Overview and Scrutiny work is limited and to have the most influence, must be used innovatively and targeted towards the topics that will have the most likelihood of tangible change and improvements for residents. **Measures suggested to maximise resource in 2025/26 include:**

Streamlining working groups

•It is recommended that the council move to a quality over quantity approach, with one O&S working group taking place at a time (previously up to 4 concurrently). This will encourage a focus on progressing the highest importance working groups and enable the work to progress in a timely way, before moving on to the next topic. O&S Chairs and Vice Chairs will play a role in determining the priority order of working groups.

More test and challenge of topic suggestions and scopes

•As O&S leads, the O&S Chairs and Vice Chairs group are well placed to provide peer test and challenge to the topics and scopes suggested for scrutiny across all committees with the aim of ensuring that those selected are likely to lead to meaningful outcomes. Chairs and Vice Chairs meet regularly throughout the year and will add this to their oversight role.

Scoping champions

•In addition to added challenge from Chairs and Vice Chairs, it is recommended that any topic agreed for scoping will be assigned a committee member to liaise with other councillors and officers to ensure scopes will add value. Member championing will ensure that the issues of highest interest to committees are driven forward at pace by passionate members keen to explore issues of interest.

Matrix for prioritising topics

 In consultation with O&S Chairs, a topic prioritisation matrix will be introduced to assist committees in their work programming choices. A scored matrix will provide a more evidencebased method for councillors to assess and prioritise topics with the greatest likelihood of impact.

"Scrutiny members should accept that shortlisting can be difficult; scrutiny committees have finite resources and deciding how these are best allocated is tough. They should understand that, if work programming is robust and effective, there might well be issues that they want to look at that nonetheless are not selected." * Overview and Scrutiny: statutory guidance for councils, combined authorities and combined county authorities



Future Aims – Maximising Resource ctd.

Other measures that will maximise O&S resource:

Rapporteurs -

Embedding the use of rapporteurs across all committees will enable individual members to champion issues of interest, monitor, progress and report back on issues to the full committee, freeing up committee time. This model has already been used successfully in some committees.

Self-serve councillor access to data -

Following the implementation of a Data Toolkit to assist Health & Adult Social Care O&S Committee members navigate the complex health data landscape, a similar toolkit has been developed for Children's Services O&S members. Corporate performance data and will also be shared with all O&S committees on a regular basis. This will enable O&S members to horizon scan data on a self-serve basis, raising red flags into committee and using data to inform scrutiny topics choices.

Keeping agenda items low -

Attempting to scrutinise too many items in committee meetings can dilute the benefit of scrutiny and limit meaningful outcomes. Maintaining a focus on a maximum of 3 items per committee agenda and reducing from the levels seen in 2024/25 will ensure that each topic can be explored in sufficient depth to lead to valuable recommendations. Using other scrutiny mechanisms to receive information items and selecting only the topics where the committee can have the most influence will be essential to making the most of O&S resource.

Future Aims – Value added scrutiny



Scrutiny topics should impact positively on the work of the Council and, through this, BCP residents. Understanding and demonstrating this impact is an identified action within the O&S action plan. Planned measures to strengthen this include:

☐ Introducing recommendation trackers

• to enable O&S committees to track the recommendations made and ask for updates on implementation, ultimately assisting committees in understanding the impact that recommendations have had and how recommendations could be strengthened to maximise impact.

□Annual surveys to gather insight on added value and impact

• gathering feedback from councillors and officers on their perception of impact to help inform future work planning choices.

□ Regular monitoring of impact

• reflecting on the value and success of scrutiny topics and methods through Chairs and Vice Chairs meetings.

Listening to Residents

□ Topic suggestion form

• an improved user-friendly form will be provided on the council website for residents to make scrutiny topic suggestions.

☐ Increase resident driven scrutiny topics

• scrutiny committees can become overwhelmed by internal focussed reports such as budget and performance reports. By making space on agendas for topics that either respond to burning issues for residents, are generated by resident suggestions or include listening opportunities to hear from the public, scrutiny will ensure that it is aligning to and serving the needs of residents. Listening sessions are already planned in 2025/26 for topics such as 'Van Life', to understand the needs of those who live in vehicles in BCP through choice or necessity.

